AN_How to setup Surveon Teamviewer program Application Notes

Version <1.0>



Preface

In order to quick investigate customer issue, customer can follow this document to setup the Surveon Teamviewer program on SMR/NVR/PC for Surveon Tech Support team.

Procedures

 Download teamviewer from <u>"https://www.dropbox.com/s/xb5gx5i8sr136g4/TeamViewerQS_Surveon.exe?m</u>" on PC.

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Team	ViewerOS Surveon.exe			
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2 If customer uses SMR or NVR2000, please follow below steps. Otherwise, please go for step 3.

- 2.1 Copy the teamviewer package to USB.
- 2.2 Press "CTRL"+"SHIFT"+"ESC" on SMR to launch task manager.

Complete Megapix	eon	
	Windows Task Manager	
	Tele Options View Windows Telep Applications Processes Services Performance Networking Users Task	legapixel Recorder
	C TeamViewer Running	VMS SMRServer - 127.0.0.1 Search
	End Task Switch To New Task Processes: 76 CPU Usage: 12% Physical Memory: 58%	Login Shut Down

2.3 Click "New task" and input the "explore" to launch the file explorer.

📰 Creat	e New Task	×
	Type the name of a program, folder, document, or Internet resource, and Windows will open it for you.	
Open:	explorer	
	🛞 This task will be created with administrative privileges.	
	OK Cancel Browse	

2.4 Plug the teamviewer USB to SMR



2.5 Copy teamviewer to SMR/NVR RAID volume.

G O v → Computer → Local Disk (E:) →				-
Organize 🔻 Include in libra	ary 🔻 Share with 🔻 New folder			:= 🕶 🔟 🔞
🗉 🔆 Favorites	Name *	Date modified	Туре	Size
🧮 Desktop	퉬 debug_log	12/26/2012 4:05 PM	File folder	
Downloads	\mu Download	12/10/2012 3:01 PM	File folder	
Recent Places	Surveon_log	12/26/2012 4:49 PM	File folder	
T 🦰 Libraries	\mu Surveon_video	12/10/2012 3:37 PM	File folder	
+ Documents	\mu WebClient	12/10/2012 3:01 PM	File folder	
	\mu WSDownload	12/26/2012 4:49 PM	File folder	
🕀 🔚 Pictures	TeamViewerQS_Surveon	12/26/2012 4:43 PM	Application	3,108 KB
🛨 📑 Videos				
🗉 💵 Computer				
🕀 🧰 Local Disk (C:)				
🕀 👝 Local Disk (D:)				
🗄 💼 Local Disk (E:)				
System Reserved (F:)				
🗄 📬 Network				

- 3 Execute TeamViewerQS_Surveon.exe.
- 4 After the teamviewer is launched, please provide the team viewer id and password to Surveon Tech Support Team.

	Surveon Team Viewer Support	
(Pr) 162 166 1.600 Recording	Complete Megapixel Solutions 127.0.0.1	
	Allow Remote Control	
	Please contact Surveon Tech Support and provide your ID and password to allow Surveon to connect to your SMR/NVR/VMS.	
Surveon	Your ID 817 090 166	
	Password 3197 C	Shut Down
Surveon	O Ready to connect (secure connection)	
	www.teamviewer.com Cancel	